

Maximizing Productivity

WITH BAW AND WATSONX ORCHESTRATE

IBM Business Automation Workflow (BAW) is a robust platform that streamlines business processes, ensuring efficiency and consistency. Existing BAW clients have discovered **significant** value by integrating watsonx Orchestrate, which enhances their workflows with advanced interaction capabilities.

Many organizations rely on IBM BAW to manage complex workflows. However, occasional users, who may only log in weekly or monthly, face challenges due to unfamiliarity with the system. These users require a more intuitive interface to interact with their tasks effectively.

Features



Conversational Chat Interface

Natural language interaction



Multi-Channel Accessibility

Teams, Slack, web chat, etc.



Cost Savings

Reduced Training Costs



Reduced Training Requirements

Minimizes extensive onboarding



Personalized Assistance

Enhances user satisfaction



Automated Notifications

Keep users informed

By leveraging watsonx Orchestrate on top of existing and new BAW workflows, organizations have transformed their operations. The integration significantly improves usability for those who do not interact with BAW daily. These users can efficiently manage their tasks without needing frequent retraining, leading to increased satisfaction and productivity.

Examples include:

- Employees who need to access BAW for specific monthly reports or approvals
- Users who need to quickly initiate workflows with a small amount of data
- Managers looking to quickly find the status of an in-flight workflow.

Contact Us

Schedule Your Demo Today!



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Contact Us



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